

# University of Manitoba Security Services Monthly January 2024



**UM** | Security Services

# UM SAFE APP

UM Safe is an essential tool that sends safety alerts and provides instant access to campus safety resources. The app includes features such as “Work Alone” and “FriendWalk”, as well as a Mobile BlueLight feature similar to the stationary blue lights on our campuses.

Some of the app features involve interaction with Security Services, and some will be optional — while other features have no interaction with Security Services.

Used by hundreds of higher education institutions and millions of people around the globe, the app was developed by App Armor and is custom branded for the U of M.

The free mobile safety app for students, staff, and faculty is available for iPhone (App Store) and Android (Play Store) devices.

The Mobile BlueLight button will only contact Security Services when the person is within the campus Safe Walk boundaries. If outside of the Safe Walk boundaries, the Mobile BlueLight notification will go to 911.



App Store



Google Play

# Financial Fraud

The Financial Consumer Agency of Canada (FCAC) is warning Canadians to be very cautious when receiving emails or text messages that appear to be from a financial institution asking for personal or financial information.

Financial institutions will never ask for personal information, login credentials or account information by email or text message. Do not click on the links or attachments if you receive unsolicited or suspicious emails or text messages from a financial institution. Remember: If you didn't initiate contact with a financial institution, you don't know who you are dealing with.

If you are suspicious about the information you receive electronically related to your banking, contact the financial institution directly before taking action.

## Beware of Upfront Fees

Many scams request you to pay fees in advance of receiving goods, services, or a prize. It's illegal for a company to ask you to pay a fee upfront before they'll give you a loan.

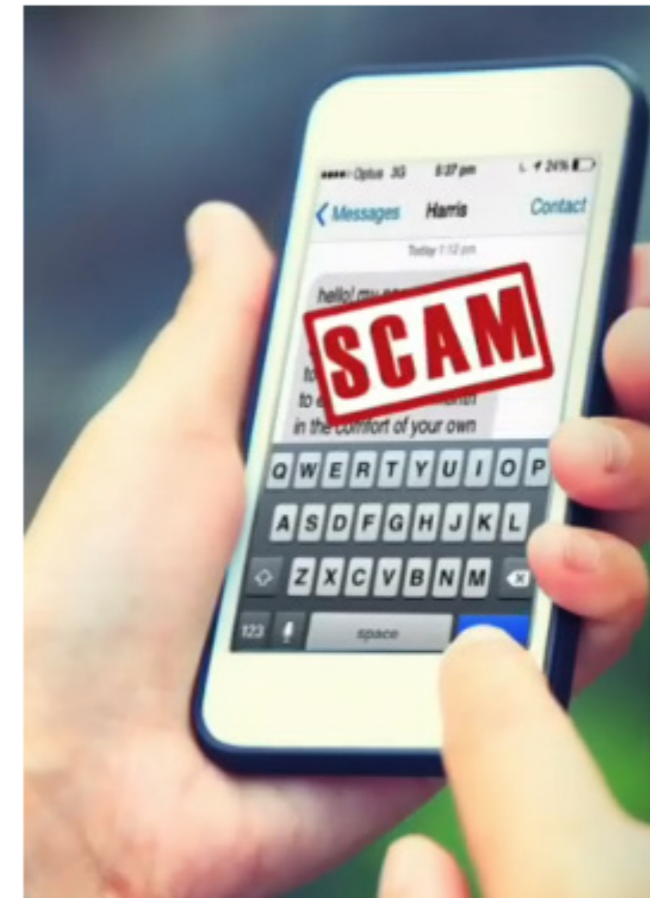
There are no prize fees or taxes in Canada. If you won it, it's free.

## Don't be afraid to say no.

Don't be intimidated by high-pressure sales tactics. If a telemarketer tries to get you to buy something or to send them money right away:

- » Request the information in writing
- » Hang up

## Watch out for urgent pleas that play on your emotions.





# CRA Scam

The CRA will not demand immediate payment by:

- » Interac e-transfer
- » Cryptocurrency (Bitcoin)
- » Prepaid credit cards
- » Gift card from retailers such as iTunes, Amazon, or others
- » ask for a fee to speak with a contact centre agent
- » use aggressive language or threaten you with arrest or sending the police
- » leave voicemails that are threatening or give personal or financial information

## When in doubt, ask yourself

- » Why is the caller pressuring me to act immediately? Am I certain the caller is a CRA employee?
- » Have I received written communication from the CRA by email or mail about the subject of the call?
- » Does the CRA have my most recent contact information, such as my email and address?
- » Is the caller asking for information I would not give in my tax return or unrelated to the money I owe the CRA?
- » Did I recently send a request to change my information?
- » Do I have an payment due soon?

# CAMPUS SECURITY STATISTICS DECEMBER 2023



## SUSPICIOUS

It is essential that the university community is comfortable and feels safe when spending time on campus. Security Services responds to reports of suspicious people and vehicles on campus.

**Responded to 69 Suspicious Calls**

## Safe Walk/Safe Ride

Safe Walk and Safe Ride is a free service in which Security Services staff will meet and walk you or give you a ride to/from your car, class, residence room, or bus stop. If you do not feel comfortable walking on campus, Security Services would be happy to assist you.

**37 Safe Walks Completed / 33 Safe Rides Completed**

## Medical Emergencies

Security Services responds to all medical emergencies on campus. Sometimes Security Services staff are the first to respond to an emergency. They also play a key role in guiding the emergency responders to the correct building and room. **4 Medical Emergencies**

## Access

Everyday Security Services helps students and staff who want access to buildings or rooms. Security Services staff must alter daily operations to assist with unscheduled door openings. **185 Unscheduled Access Requests**

## Alarms

Security Services respond to all safety and security alarms on campus, for example, Fire, Code Blue, Elevator, Emergency Phones and Panic Alarms.

**Response to 156 Alarms**

# University of Manitoba Fort Garry Campus - December 2023 Incidents

Theft		
1-Dec-23	ALC	Theft of personal items
2-Dec-23	Frank Kennedy Centre	Theft of a wallet
3-Dec-23	ALC	Theft of a credit card
3-Dec-23	Frank Kennedy Centre	Theft of a cell phone
4-Dec-23	ALC	Theft of a credit card
8-Dec-23	Elizabeth Dafoe Library	Theft of personal items
10-Dec-23	EITC E3	Theft of personal items
11-Dec-23	Physical Plant	Theft of a bicycle
12-Dec-23	Arthur V. Mauro Res.	Theft of a cell phone
12-Dec-23	ALC	Theft of a wallet
12-Dec-23	ALC	Theft of a wallet
12-Dec-23	Robson Hall	Theft of personal items
13-Dec-23	Art Studio Building	Theft of wall art
15-Dec-23	University Centre	Theft of cash
15-Dec-23	ALC	Theft of personal items
16-Dec-23	EITC E3	Theft of a laptop
17-Dec-23	ALC	Theft of personal items
18-Dec-23	ALC	Theft of personal items
18-Dec-23	ALC	Theft of a credit card
18-Dec-23	ALC	Theft of a laptop
21-Dec-23	ALC	Theft of a credit card
21-Dec-23	ALC	Theft of personal items
21-Dec-23	ALC	Theft of a credit card
21-Dec-23	ALC	Theft of a credit card
22-Dec-23	ALC	Theft of earphones
23-Dec-23	ALC	Theft of a wallet
27-Dec-23	ALC	Theft of a wallet

## Mischief

4-Dec-23	Extended Education	Vandalized door
5-Dec-23	Extended Education	Vandalized window
5-Dec-23	Mary Speechly Hall	Graffiti in the bathroom
9-Dec-23	Russell Building	Graffiti in the bathroom
9-Dec-23	University Collage	Vandalized door
10-Dec-23	Drake Centre	Vandalized vending machine
10-Dec-23	Elizabeth Dafoe Library	Graffiti on a door frame
10-Dec-23	Drake Centre	Vandalized hand sanitizer
14-Dec-23	Russell Building	Graffiti in the bathroom
14-Dec-23	Drake Centre	Graffiti in the bathroom
15-Dec-23	N lot	Graffiti on concrete divider

## Assault/Harassment

3-Dec-23	University Centre	Physical assault
9-Dec-23	Arthur V. Mauro Res.	Physical assault

## Highway Traffic Act

5-Dec-23	AC Lot	Vehicle collision
15-Dec-23	Roadways	Vehicle collision
17-Dec-23	Roadways	Vehicle collision
19-Dec-23	ALC Lot	Vehicle collision

## Break and Enter

5-Dec-23	Welcome Centre	Unauthorized person in building
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## Smoking By-Law

8-Dec-23	Elizabeth Dafoe Library	Vaping indoors
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# University of Manitoba Bannatyne Campus - December 2023 Incidents

## Theft

4-Dec-23	Dentistry Building	Theft of a laptop
12-Dec-23	Brodie Centre	Theft of cash
21-Dec-23	Parking Lot	Theft of gas from scissor lift

## Mischief

3-Nov-23	Parkade	Vandalized equipment
29-Nov-23	Apotex	Vandalized cabinet

