# Hannah Kim

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### **Highlight of Qualifications**

- Criminology graduate with experience working as a border services officer, security guard, and mentor to criminalized youth
- Calmly deescalated tense situations with travellers and patrons while in security guard and border services officer positions
- Enforced Canadian law at the Winnipeg Airport and determined admissibility of travellers to Canada
- Completed Control and Defensive Tactics Training and possesses Manitoba security guard license
- Worked with criminalized youth in mentorship program to help complete schooling and courtordered obligations and helped youth transition back into the community

#### **Education**

## Bachelor of Arts in Criminology, Minor in History

2018 - Present

University of Manitoba

Expected date of graduation: April 2022

Relevant Coursework: Policing and Crime Prevention, Restorative Justice, Youth, Crime and Society

#### **Work Experience**

# **Loss Prevention Security Guard**

October 2020 - Present

Impact Security – Winnipeg, Manitoba

- Patrolled site on foot regularly to survey site for unsafe conditions, hazards, violations, and trespassers
- Interacted with individuals on site to determine risks and to detect unlawful acts to protect client assets, including preventing shoplifting and thefts
- Completed daily reports in a timely and thorough manner to ensure excellent communication and customer service to client
- Ensured all safety measures were enacted to protect client and patrons
- Exercised good judgement by calmly defusing tense situations with unruly patrons

### **Student Border Services Officer**

May 2020 – August 2020

Government of Canada – Winnipeg, Manitoba

- Enforced rules and legislation at the Winnipeg International Airport to determine the admissibility of people and goods into Canada
- Monitored the flow of goods into Canada and screened for illegal items
- Handled documents such as import and export documents, passports, and other forms of identification
- Interacted with people entering Canada by air to determine potential risks or dangers to security
- Worked with colleagues to gather information and interview travellers to investigate potential illegal acts
- Communicated with the general public to answer questions and provide information
- Utilized information databases to assist in determining admissibility of individuals to Canada

## **Summer Program Facilitator**

June 2019 – September 2019

River East-Transcona School Division

- Planned and executed a summer program for youth to volunteer in community-based initiatives and organizations
- Collaborated with colleagues and families to organize, facilitate and schedule volunteer opportunities
- Supported youth in developing skills and competencies such as resume writing, leadership, and communication

# **Volunteer Experience**

#### **Communications Coordinator**

September 2020 - Present

University of Manitoba Sociology and Criminology Students' Association (UMSCAS)

- Served as the liaison between students and the sociology and criminology department, UM administration, and the larger public
- Collaborated with UMSCAS council and the Arts Student Body Council during meetings and in decision-making on a regular basis
- Managed the UMSCAS social media pages (on Facebook and Instagram) and website
- Professionally relayed important information from UMSCAS to students, staff, and faculty by sending out mass email communications on a regular basis

#### **Volunteer Mentor**

September 2019 – October 2020

MacDonald Youth Services

Interacted with at-risk youth to build trusting relationships and provide mentorship to youth to complete schooling or community service obligations and prevent recidivism

Certifications and Trainings	
<ul> <li>Control and Defensive Tactics Training, Government of Canada</li> </ul>	2020
Manitoba Security Guard License, Manitoba Department of Justice	2020
• CPR and First Aid, St. John's Ambulance	2019
• WHMIS, RETSD	2019

#### • Class 5 Driver's License

#### Interests

- Jiu-jitsu
- Ultimate frisbee