KIMBERLY HAY

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HIGHLIGHT OF QUALIFICATIONS

- Agriculture undergraduate student focusing on animal sciences with educational and work experience focusing on the dairy industry
- Comfortable presenting on dairy and agricultural topics to audience of up to 200 people both online and in-person
- Extensive experience providing customer service and sales support in fast-paced work environments
- Possessing a valid Driver's License with extensive experience working and travelling in rural communities

EDUCATION

Bachelor of Science in Agriculture

2018 – Present

Major: Animal Sciences

University of Manitoba, Winnipeg, Manitoba

• GPA: 3.8/4.5

• Expected date of graduation: May 2021

Related Courses:

• Ruminant Production Systems-Milk

Animal Reproduction

- Feeds and Feeding
- Livestock Problems

WORK EXPERIENCE

Farm Assistant Summer 2020

Friesen Farms, Steinbach, Manitoba

- Handled, fed and cared for livestock and poultry; milked and fed cows while continuously complying with Canadian Quality Assurance and Animal Welfare standards
- Repaired livestock buildings and fences, utilizing a variety of tools and techniques to maintain animal safety
- Kept animal enclosures clean and monitored animals for signs of disease or injury in order to uphold high level of sanitation standards
- Purchased and replaced equipment and maintained monthly digital expense records to accurately track inventory and supplies
- Operated trucks, tractors and other powered equipment according to safe work regulations, maintaining equipment to the highest of standards

Nature Interpreter Summer 2019

Fort Whyte Centre, Winnipeg, Manitoba

- Conducted nature walks and field outing as well as campground talks about surrounding plans and wildlife, enriching visitor experience and encouraging repeat business
- Developed, presented and evaluated educational programming for the general public or particular audiences (children, horticulture groups), focusing on transfer of learning
- Prepared brochures and wrote newspaper articles to enhance public's knowledge of programs and general environmental factors and issues

Sales Associate 2017-2018

The Gap, Winnipeg, Manitoba

- Communicated effectively with customers in an independent work environment to providing exceptional service and resolve customer concerns
- Processed cash, debit and credit transactions in an accurate manner, being trusted with cash values up to \$1000.00
- Awarded employee of the month several times for exceeding in-store sales target by up to 150% and providing sales training to new sales staff

Landscaper Summer 2017

Gredland Vegetation Ltd., Winnipeg, Manitoba

 Completed physically demanding landscaping work including mowing, planting, weeding and installation of landscape rock and tile, ensuring customers' satisfaction

MEMBERSHIPS

Member 2019 – Present

Faculty of Agriculture Students' Organization, Winnipeg, MB

• Chaired sub-committee fundraising for flood effected farmers in Manitoba, leading team of 11 in the organization of all logistics and planning of numerous fundraising events

VOLUNTEER EXPERIENCE

Manitoba Milk Program Coordinator – Dairy Famers of Manitoba

2016

Ryerson School, Winnipeg, Manitoba

- Coordinated with school parents and Dairy Farmers of Manitoba to fundraise and promote access to milk among school youth
- Delivered presentation to audiences of up to 200 youth and adults on the importance of dairy to nutrition and the economy

COMPUTER SKILLS

• Windows 10, Microsoft Office Suite, Corel WordPerfect,

LICENSES

• Valid Class 5 Drivers License