UM | Information Security and Compliance

Online Transcription Services

The following transcription services have been assessed by Information Security and Compliance based on encryption, security management framework/non-disclosure agreements, data storage/upload considerations, as well as authentication method and have been categorized for use with appropriate levels of confidential data as observed. Please take into consideration the sensitivity of the data you will be using with the service and only use services that have been vetted for the level of data you will be processing.

If you wish to use a service not listed below, please contact Information Security and Compliance so that a Threat Risk Assessment can be performed on the service to provide assurance of data security. Please refer to the Data Security Classification Guide and the Data Storage Guidelines for Research with Human Participants as appropriate.

Data Classification	Service / System Name	Method	Reviewed
Restricted, PHI, human research.	otter.ai	AI	Feb 2023
	rev.com	Human or AI	Feb 2023
	trint.com	AI	Feb 2023
	transcriptheroes.ca * If using vendor file upload -can create HIPAA compliant folder for stored transcripts if requested.	Human	Feb 2023
	vtexvsi.com	Human	April 2023
Protected and Internal	yuja.com	AI	Feb 2023
	www.temi.com	AI	Feb 2023
	transcribeme.com	Human	Feb 2023
	nonotes.com	AI	Feb 2023
	qsrinternational.com	AI	Feb 2023
Public Data	gotranscript.com	Human	Feb 2023
	waywithwords.net	Human	Feb 2023
	scribie.com	Human or AI	Feb 2023
	transcriptionpanda.com	Human	Feb 2023
	pointswesttranscription.com	Human	Feb 2023

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